# KY Department for Behavioral Health, Developmental & Intellectual Disabilities

# Quality Management & Outcomes Team Meeting Agenda August 24, 2017 12:30 p.m. – 3:30 p.m. (*EST*)

**Attendance Options** 

• Webinar: http://chfs.adobeconnect.com/r4ev3deg9ee/

• By Phone: Dial-in number: 866.754.7476 Conference Code: 1002261906

• In Person: KYTC Conference Center - Room C107A & B, 200 Mero Street, Frankfort, KY

- 1. Welcome & Introductions
- 2. Action Items Follow-up
- 3. Regional Quality Improvement Updates (All participants; 10 minutes per agency)

Each agency is expected to give an update on a QI tool, strategy, technique, etc. that currently works well or is a recent learning experience that may interest other agencies.

#### Suggested Topic(s)

Continuity of Care: What QI tools, strategies or techniques contribute to successes? System Integration: How can BHDID support CMHC efforts to overcome barriers to reaching clients in various systems (e.g. shelters, hospitals, PCHs, jails, schools, DCBS)?

#### 4. Discussion / Training

- ✓ KORE Project Update
   (Dr. Katie Marks, KORE Project Director)
- ✓ Guidance Documents to the 2018 Contract (Michele Blevins, BHDID Division of Behavioral Health)
  - Fidelity Grid http://dbhdid.ky.gov/cmhc/documents/pb/Fidelity%20Measurement%20Tools.pdf
  - Outcomes Grid <a href="http://dbhdid.ky.gov/cmhc/documents/pb/Outcome%20Information%20System%20Requirements.pdf">http://dbhdid.ky.gov/cmhc/documents/pb/Outcome%20Information%20System%20Requirements.pdf</a>
  - Other Plan and Budget Information SFY 2018 http://dbhdid.ky.gov/cmhc/plan-and-budget.aspx#
- ✓ CMHC Contract Monitoring (Debora Almgren, BHDID Division of Program Integrity)
  - 2018 Contract Monitoring Tool

- ✓ Program Focus: Zero Suicide (Phyllis Millspaugh, BHDID and Kelley Gannon, Centerstone of Kentucky)
  - An overview about the "Zero Suicide" Framework

## 5. Outcomes

- ✓ Consumer Satisfaction Survey MHSIP & YSSF Project Status (Greg Coulter, UK-IPOP)
- ✓ 2018 Performance Indicator –
   http://dbhdid.ky.gov/cmhc/documents/pb/Performance%20Indicator%20Implementation%20
   Guide.pdf
   (Hope Beatty, BHDID)

## 6. BHDID program updates & announcements

- ✓ Division of Program Integrity update (Tanya Dickenson / David Smith, BHDID Division of Program Integrity)
- ✓ Division of Developmental & Intellectual Disabilities update (Cathy Lerza, BHDID)
- ✓ Division of Behavioral Health update (Michele Blevins, BHDID)
- ✓ Children, Youth, and Families System of Care update (Beth Jordan, BHDID)
- ✓ Adult Services Branch update (Rita Ruggles, BHDID)
- ✓ Substance Abuse Treatment Branch update (Maggie Schroeder, BHDID)
- ✓ Promotion and Prevention Branch update (Phyllis Millspaugh, BHDID)



## 7. Meeting Schedule

The next QMOT meeting is: DATE: **November 16, 2017** 

TIME: 12:30 p.m. – 4:00 p.m. EST

LOCATION: KYTC Conference Center, Mero Street, Frankfort, KY

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The quarterly schedule for 2017 is: (quarterly on the 4<sup>th</sup> Thursday, 12:30pm-4:00pm)

- → May 25
- August 24
- November 16 (1 week early due to Thanksgiving week)